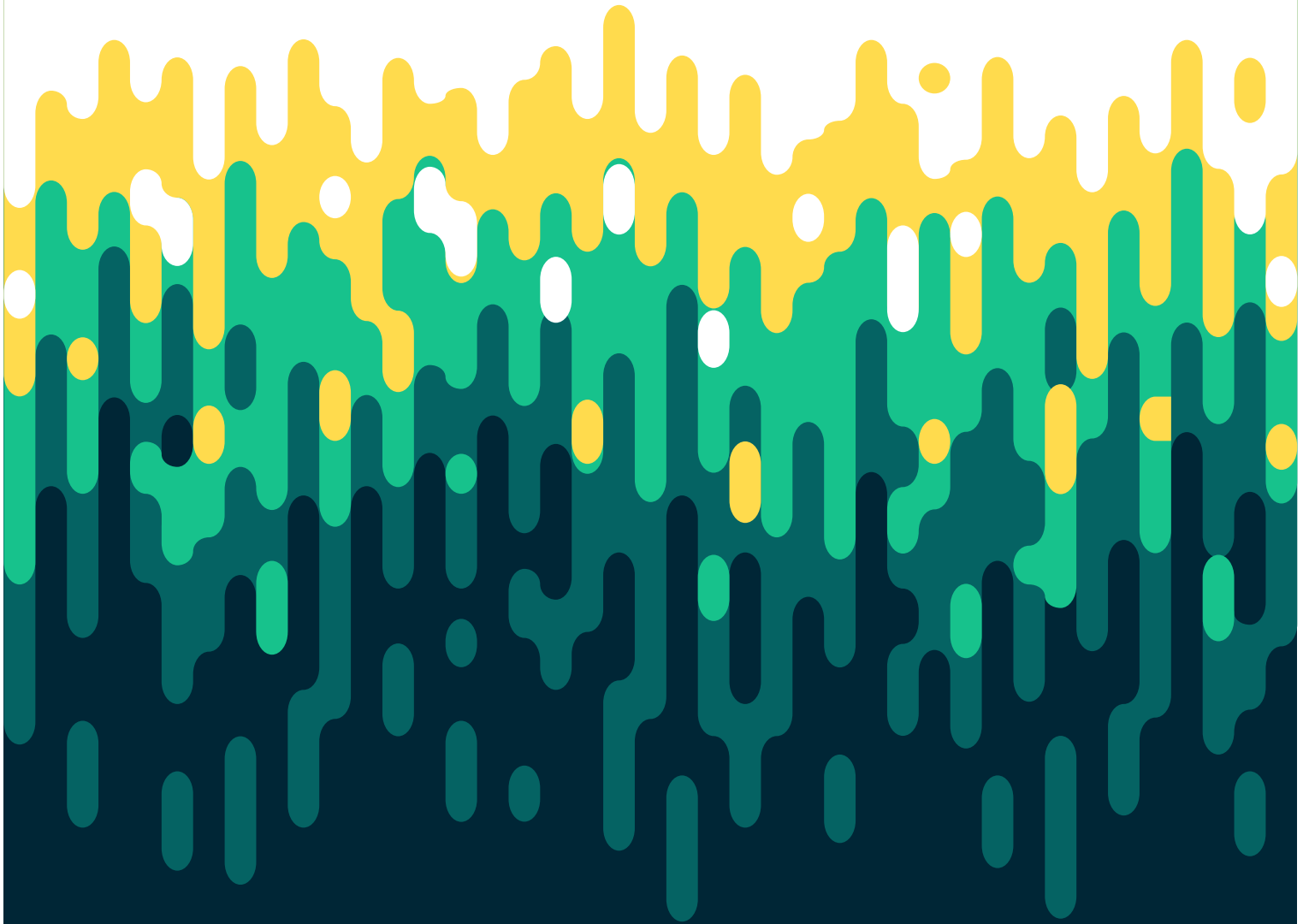


▼ COMPLIANCE  
CONNECTION  
CONFERENCE

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AUGUST 25-26  
ST. LOUIS, MO



MISSOURI  
CREDIT UNION  
ASSOCIATION

## About the Speakers

### Amy Wargo, CUCE, BSACS, CRVPM

Amy has worked in the financial industry for more than 20 years, most recently as Compliance Consulting Manager for CU Solutions Group. Her expertise includes a background in compliance/internal audit implementation, operational experience in procedural development, lending and training. She is certified in credit union compliance, vendor program management and the Bank Secrecy Act and is a trained Six Sigma Champion. She is an experienced developer of both technical and training resources, as well as training delivery. Amy provides compliance consulting services to credit unions throughout Michigan that include onsite shared staffing support and project based engagements.



### Jamie L. Howell, CUCE

Jamie is a seasoned regulatory and operational compliance professional dedicated to helping credit unions improve the lives of their members. As a consultant for CU Solutions Group, she demonstrates a genuine passion and enthusiasm for developing a culture that exemplifies empowerment, accountability and respect for her peers in the workplace. A certified compliance expert since 2006, Jamie is also a certified credit counselor and advocates for various financial literacy initiatives. With experience in institutions of all asset ranges, Jamie delivers scalable solutions that allow credit unions to offer the best options in the consumer banking market.



## About the Conference

The Missouri Credit Union Association has contracted the CU Solutions Group, a Michigan CUSO serving more than 3,000 credit unions and leagues, to provide training and consultation for the 2015 Compliance Connection Conference.

Amy and Jamie will present on a number of topics while taking a non-traditional approach to compliance related issues and training. Emphasis will be placed on participant interaction as well as networking opportunities for the group.

Attending this conference will help you build your own plan for stress-free compliance at your credit union.

Register today! [Click here](http://goo.gl/gmii8m) or visit: <http://goo.gl/gmii8m>

## Agenda: Tuesday, August 25, 2015

8:30 - 9 a.m.	Check In & Continental Breakfast
9 - 10:15 a.m. Presenter: Jamie Howell	<b>Reg Rewind: What the CFPB Meant to Do Was...</b> We'll kick off the conference by going back and figuring out what we've learned from the CFPB's first, awkward attempts at redefining the world of consumer banking. It's been a bit messy, but there are reasons to be optimistic.
10:30 - 11:45 a.m. Presenter: Amy Wargo	<b>To Serve and Protect: Product Development Cycle</b> Compliance must be woven into every process including the product development cycle. Focus on helping your credit union offer products that serve and protect the member.
Noon - 1:30 p.m. Presenter: Amy Wargo	<b>Lunch &amp; Learn: Regulation Celebration!</b> If you can plan a party, you can read a regulation. This back-to-basics session will show compliance officers how to kick it old school and research a rule for yourself.
1:30 - 2:45 p.m. Presenter: Jamie Howell	<b>Defining the Role of the Compliance Officer, Tools of the Trade</b> We'll cover the developing role of compliance professionals and get acquainted with the variety of helpful tools available to make complying more efficient.
3 - 4:30 p.m. Presenter: Amy Wargo	<b>Speed Chat: Compliance Hot Topics</b>
4:30 - 5 p.m.	Network with your fellow compliance professionals to share ideas, make some friends and have fun.

## Agenda: Wednesday, August 26, 2015

8:30 - 9 a.m.	Continental Breakfast
9 - 10:15 a.m. Presenter: Amy Wargo	<b>Promoting a Culture of Compliance in the Real World</b> The 2014 Guidance from FinCEN is a great foundation for expanding an overall compliance culture, beyond BSA. This session will discuss taking the lessons outlined in this document and applying it toward other compliance areas of your credit union.
10:30 - 11:45 a.m. Presenter: Jamie Howell	<b>Merging Compliance Culture &amp; Professional Sales Skills</b> Now that you've gotten your culture of compliance in place, it's time to get back to focusing on members! Reinvigorate your sales game with these simple strategies that put closing the deal in the palm of your hand.
11: 45 a.m. - 1:30 p.m.	Lunch
1:30 - 2:45 p.m. Presenter: Jamie Howell & Amy Wargo	<b>Breakout Sessions:</b> Compliance Hot Topic To Be Announced CFPB 2015 Rule Changes Effective January, 2015
3 - 3:30 p.m. Presenter: Amy Wargo	<b>Same Time, Next Year</b> A listing of required annual audits, risk assessments and training topics that will keep your compliance calendar balanced and without surprises.
3:30 - 4 p.m.	Take Aways & Recap

# Registration Information

## Event Location

Missouri Credit Union Association  
Training Room  
2055 Craigshire Rd.  
St. Louis, MO 63146  
Ph: 800.392.3074

## Hotel & Lodging Information

DoubleTree Hotel Westport  
1973 Craigshire Rd.  
St. Louis, MO 63146  
Ph: 314.434.0100

Hotel Room Rates (per night)  
Standard Room: \$152.10  
Reservation Contact: Emily Townsley at [etownsley@lhmchotels.com](mailto:etownsley@lhmchotels.com)  
Ph: 314.682.3366 (please use this # when making reservations)

To receive the rate stated above, please contact Emily Townsley directly before August 4, 2015 and mention the "MCUA Compliance Conference." Rooms will be held on a first-come, first-served basis.

## MCUA Event Registration

Participants should register for this event by visiting <http://goo.gl/gmii8m> or [click here](#).



If you have a dietary restriction, medical or physical condition requiring special attention, please advise us during online registration so we can make proper arrangements.

## Conference Investment

The Missouri Credit Union Association (MCUA) is offering tiered pricing (shown below) for eligible credit unions. Event fees include all materials, speaker fees, breakfast, lunch and breaks.

Asset Size	Discount	On/Before 8.3.15	After 8.3.15
<\$9.99M	75%	\$125	\$125
\$10-\$19.99M	50%	\$249	\$249
\$20-29.99M	25%	\$374	\$374
\$30M+	N/A	\$449	\$499



## Questions?

Contact Julie Thornton at 800.392.3074 ext. 1321 or [jthornton@mcua.org](mailto:jthornton@mcua.org).

## Meeting Policies

**Cancellation:** There is no additional charge for substitutions at any time. Contact MCUA at least 14 business days prior to the event for a full refund, minus a \$100 administration fee. Substitutions are accepted anytime. Send cancellation notice to Maria Langston, [mlangston@mcua.org](mailto:mlangston@mcua.org), or fax to 314.542.1320.

**Photo Consent:** By registering for an MCUA event, you hereby grant the Missouri Credit Union Association (MCUA) permission to use your likeness in a photograph in any and all of its publications including website entries, without payment or any other consideration. You understand and agree that these materials will become the property of MCUA and will not be returned. You hereby irrevocably authorize MCUA to edit, alter, copy, exhibit, publish and/or distribute these photos for purposes of publicizing programs or for any other lawful purpose. In addition, you waive the right to inspect or approve the finished product, including written or electronic copy wherein your likeness appears. Additionally, you waive any right to royalties or other compensation arising or related to the use of the photograph. You hereby hold harmless and release and forever discharge MCUA from all claims, demands and causes of action which you, your heirs, representatives executors, administrators or any other persons acting on your behalf or on behalf of your estate have or may have by reason of this authorization. You are 21 years of age and competent to contract in your own name. You have read this release and fully understand the contents, meaning and impact of this release.